

Jungle Jam

<https://www.junglejamplay.com/job/party-host/>

Party Host

Description

The Party Host is responsible for meeting, entertaining, and interacting with the party guests. The Party Host NEVER leaves the party. The Party Host works with the Party Runner to ensure that all party guests have a memorable and enjoyable experience. The Party Host occasionally helps out on the floor and at the front counter. Party Hosts must be great with children! Party Hosts are needed more on weekends than any other days.

A Party Host has one of the most important jobs at Jungle Jam! As a Party Host, it is your responsibility to INTERACT with the guests and ensure you are creating a memorable experience for the guests and parents. Party Hosts sing, dance and play games with the guests and ensure that everyone has a great time at Jungle Jam!

Responsibilities

- Greeting all party guests and signing in children for various parties
- Creating a fun environment by entertaining the party guests during their visit in the party area (singing, dancing, playing games, etc.)
- Engaging guests in conversation
- Escorting guests from play areas to party area
- Resolving guest concerns as they arise
- Having basic knowledge of how to book a party, the rules and regulations of the party and play area
- Setting up and cleaning the party tables and areas
- Making announcements for parties
- Making sure the party areas are prepared for the parties with the paper products, drinks, pizzas, balloons and other requests the parents may have
- Keeping in contact with the host parents, assisting them in any way possible to make their visit an enjoyable one
- Making sure guests understand the rules and safety policies and sign any applicable waivers or forms
- Having full knowledge of emergency procedures and assist in implementing them
- Giving out wristbands
- Creating a party gift list of presents when necessary
- Offering parents the option of party tabs
- Checking out parents and closing party tabs
- Up-selling additional food, party bags, treats, or other party specialty items
- Assisting in daily cleaning of all areas
- Having knowledge of the point-of-sale (POS) system
- Perform custodial duties as required
- Other duties as assigned

Qualifications

- Leadership experience with a strong focus on customer service
- Ability to speak and be heard in a loud environment
- Excellent communication skills and ability to engage guests in conversation
- Ability to interact and work with children of all ages
- Ability to enforce rules
- Ability to work nights and weekends

Hiring organization

Jungle Jam

Job Location

Albuquerque

Working Hours

Mostly Weekends

Base Salary

\$ 11.50/Hr

Date posted

December 16, 2019

Fill Out Application

FILL OUT APPLICATION

- Ability to multi-task in a fast-paced environment
- CPR & First Aid Certification is a plus but not required