

Jungle Jam

<https://www.junglejamplay.com/job/arcade-tech/>

Arcade Technician

Description

The Arcade Technician must be able to install, maintain and repair both mechanical and circuitry issues in arcade game machines. This involves transporting machines and assembling them by using meters, electrical parts, hand tools and soldering irons. The Arcade Technician installs and sets up new games and equipment. Arcade Technicians report equipment defects for proper warranty handling and responsible for ensuring warranty parts and supplies are returned and received from the manufacturer. Arcade Technicians use manuals and wiring diagrams to keep machines in proper order and carry out various diagnostic tests and must be able to identify the most common problems with components like controls and audio systems.

As an Arcade Technician, it is your responsibility to assist other Team Members and interact with guests providing excellent customer service.

Responsibilities

- Greeting all guests with a smile
- Assisting guests with Jam Passes (players cards), operations of games and rides, redemption tickets stored on Jam Passes and redemption prizes
- Maintaining highest standards of cleanliness of all games, rides, equipment, and floors & carpets
- Reading electrical and other mechanical instructions and schematics
- Possessing knowledge of basic electronics
- Maintaining accurate records of every installation and repair, along with the associated monetary transactions
- Working in a friendly, honest and diligent manner with a willingness to get along well with others
- Perform custodial duties as required
- Other duties as assigned

Qualifications

- Strong focus on customer service
- Maintain a safe work environment
- Ability to read electrical schematics and trouble shoot bad switches and sensors
- Ability to use a multi meter and have knowledge of low voltage 5v-24v and high voltage 110v-220v
- Ability to solder and replace electronic components
- Ability to work nights and weekends
- Ability to multi-task in a fast-paced environment
- Ability to solve practical problems and deal with a variety of problems simultaneously
- Ability to interpret a variety of instructions furnished in written, oral, diagram or scheduled form
- CPR & First Aid Certification is a plus but not required

Hiring organization

Jungle Jam

Job Location

Albuquerque

Base Salary

\$ 12.00/Hr

Fill Out Application

FILL OUT APPLICATION